

Organized By  
**The future event**<sup>TM</sup>

# Post Event Report



**SpeechTech**<sup>TM</sup>  
**Summit**  
INDIA

**ENABLING ENTERPRISES TO EXPLORE  
THE POTENTIAL OF SPEECH AI**

**2nd Edition**

**24<sup>TH</sup> - 25<sup>TH</sup> March, 2022**

**Sheraton Grand, Bangalore**

# Organizer's Note:

Dear Guest,

On behalf of The Future Event Team, we would like to thank you for attending the 2nd edition of SpeechTech Summit India 2022, hosted on 24th & 25th March, 2022 at the Sheraton Grand, Bangalore.

Voice-based applications are gaining popularity due to increasing penetration of smart speakers and growing voice searches over smartphones. The Voice Recognition Market is expected to reach USD 27.155 billion by 2025 from USD 10.7 billion in 2019. Increasing demand for voice-activated systems, virtual assistant system and voice-enabled devices is driving the market growth owing to the rising applications in retail, BFSI, connected devices, smart home, healthcare, and automobile sectors. To enhance their growth and increase the customer base, organizations have started implementing voice assistant solutions. The future of voice technology is a talking point among tech enthusiasts that indicate an easier way of internet search in the future. TFE is pleased to present to you the SpeechTech Summit India, 2022. Driven by powerful content and unmatched speaker profiles, the forum promises to provide an exceptional opportunity to bring all key stakeholders, regulators and industry professionals from across the country on a single platform to discuss deliberate and share their thoughts on current pharmaceuticals supply chain trends and future opportunities.

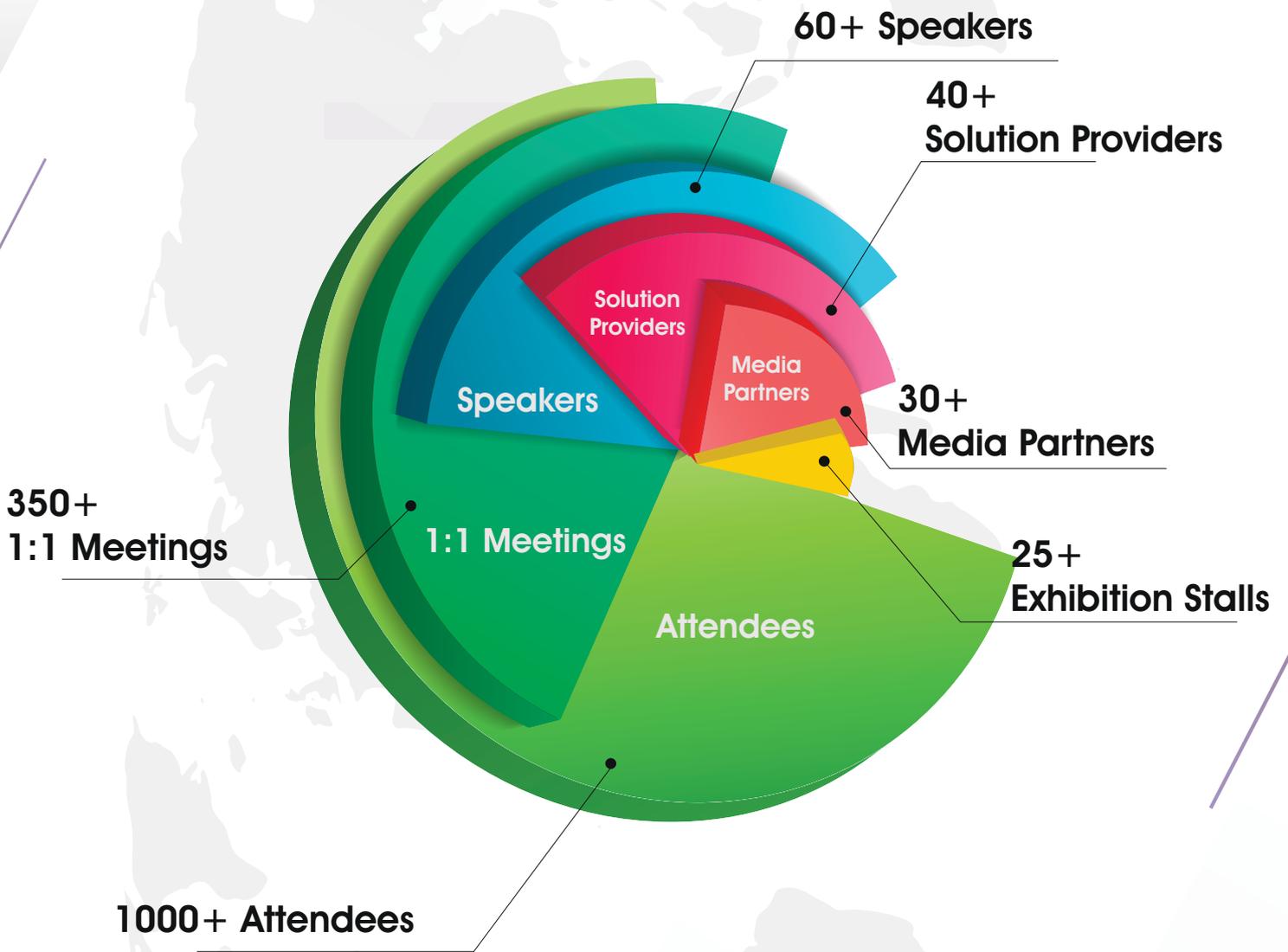
We hope this initiative offered you the opportunity to fully maximize your learning potential and encourage you to take advantage of the extended networking opportunities, question & answer sessions, interactive panel discussions and in-depth presentations. We would also like to take this opportunity to thank our Partners for their association and support to make this event a great success.

We thank you for your time and participation. We hope to see you again next year for the 3rd Edition SpeechTech Summit, 2023, scheduled to be hosted on 18 - 19th May, 2023 at The Leela Ambience Convention Hotel, Delhi.

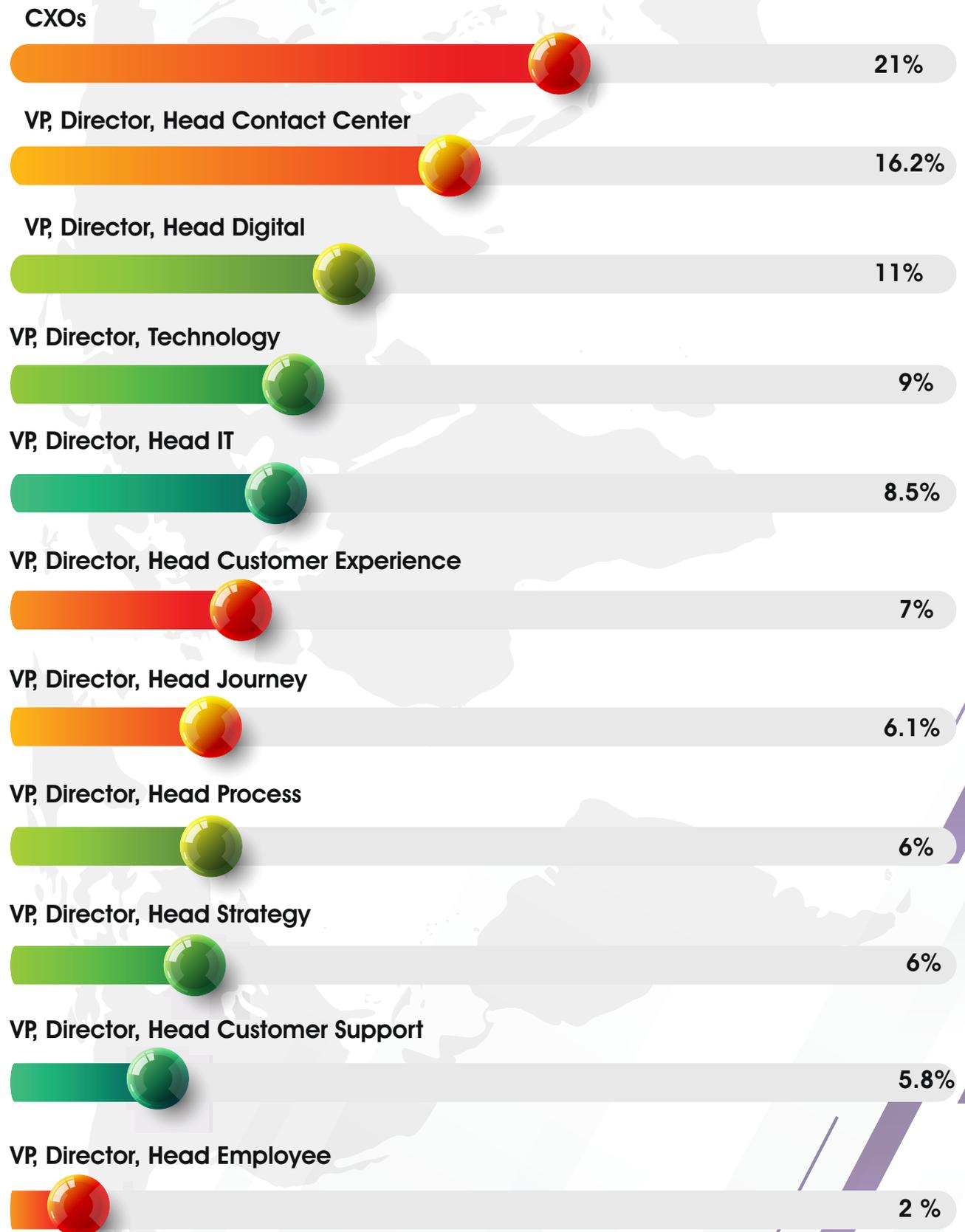
Best Regards,

**The future event** <sup>TM</sup>

# Facts & Figures



# Attendees Breakdown



# Previous Speakers



GANGADHAR KODANDARAM  
Chief Revenue Officer at Skit.ai



ANUBHAV RAJPUT  
CIO for Cholamandalam MS General Insurance



P S REDDY  
Global CTO at Startek



SHEKAR MURTHY  
Chief Customer Officer at Yellow.ai



AJAY CHEMBULA  
Associate Director – Technology at FirstSource



MAKESH SANKARAN  
President, APAC at Fusion BPO Services





SRINIDHI SHRINIVASAN  
VP- Marketing at Skit.ai



POOJA MAKHIJA  
Executive Director & Co-Founder  
at Phonon Communications Pvt Ltd



VIBHU SRIVASTAVA  
Assistant Vice President at Max Life Insurance



CHIRAG BOONLIA  
Group CTO at Embassy Group



DR SAURABH LALL  
General Manager – Hospital Operations  
at Max Healthcare



AMIT AMBRE  
Vice President, Delivery at Skit.ai





HEMANT MISRA  
Vice President - Head of Applied Research  
at Swiggy India



KARTHIK S M  
Heads Global Talent Acquisition  
at Biocon Biologics



ASHISH AWASTHI  
Head Contact Center Operations  
at Times Internet



RAVINDER PAL SINGH  
Partner at Kalaari Capital



DR. JAIDEEP JESSON RAYAPUDI  
Sr. Subject Matter Expert  
-Healthcare AI at iMerit



PRASANNA LOHAR  
VP Technology – Digital I Innovation  
I Architecture at DCB Bank





RATAN KESH  
EVP & Head of Retail Operations and Service  
at Axis Bank



SANJAY KUMAR TRIPATHI  
Chief Digital Officer at Bestseller India



SUPRIYA KULKARNI  
Brand strategist, Human-centered designer,  
Ethics advocate & Entrepreneur



ARCHNA GUPTA  
Group Head - Patient Experience  
at CK Birla Hospitals



DR. TERESA O'NEILL  
Director of Solutions Architecture  
- NLU at iMerit



DR. CHUMKI NEOGI  
COO at Eureka Outsourcing Solutions





KAUSHIK BOSE  
Associate Director – Contact Center at Myntra



ABDULLAH SALEEM  
Group Chief Information Officer  
at Omni Hospitals



GAURAV SADANA  
Vice President & Head- Customer Experience  
& Central Retention  
at Bajaj Allianz Life Insurance Company.



ASHWIN GUPTHA  
Conversational AI Head at PwC India



AMAN DUGGAL  
Sr VP, Head of Service and Client Experience,  
Affluent Banking at IndusInd Bank



ABHINAV GARG  
Sr. Vice President, Head of Strategy  
& Change at AXA XL.





URVASHI SINGH  
Director of sales at Verloop.io



PRIYAAH SUNDARAM  
Associate Vice President - Customer Relations  
at IndiGo



VISHWA NATH JHA  
Founder, CEO at Saarthi.ai



ZOLZAYA CHULTEMBAT  
Partnerships Lead at what3words



UTHAMAN BAKTHIKRISHNAN  
Executive Vice President at ClearTouch



GANESH GOPALAN  
Co-founder and CEO at Gnani.ai





MEHUL PATEL  
VP of Products at Deepgram



NEHA GUPTA  
Head of Digital Experience - APAC CommOps  
at Uber



NITIN SOMALARAJU  
Conversational AI Product Owner  
at Tech Mahindra



AZIZ KASEM MAZUMDER  
Head of Talent Acquisition at Subex



ANUJ GUPTA  
Chief Strategy Officer at ICCS



SURESH SAMPATH  
Global Head of Transformation Practice  
at Fusion BPO Services





GOKUL GOPALAKRISHNAN  
Vice President & Business Head, Asia  
at Uniphore



KUNTAL SHAH  
Director - Sales Engineering India & SAARC  
at Avaya



TANMAY SHAH  
Assistant Vice President, Digital Banking  
and Transformation at Axis Bank



NITIN J. VARKEY  
Vice President-Strategic Project Management,  
Organization Excellence & Innovations  
at Blue Dart



RANA GUJRAL  
CEO at Behavioral Signals



SOMESH SURANA  
Head - Digital Business Group  
at HDFC ERGO General Insurance





HARISH SRIGIRIRAJU  
Advisor & Jury member  
- Principal Engineer at Verizon



VENUGOPAL MURALI PRABHU  
Vice President - Contact Center  
Transformation, Automation,  
Next Gen CC Solutions at Concentrix



VIPIN GUPTA  
CTO at Starbucks India



DR HALEEMA YEZDANI  
Ambassador Global telehealth Exchange.





SHARAD AGARWAL  
Sr. VP and India Head – Business Development  
at EOS & eDAS



SHANTANU BHADURI  
Director, Product Management at Exotel



PADMABHUSHAN B  
Chief Technology Officer at IDBI Bank



# Attending Companies

**1point1 Solutions Ltd**  
**Aaraike Healthcare Private Limited**  
**Access Health International**  
**Ace Embedded Intensive Care Unit Pvt. Ltd**  
**Active Intelligence Pte Ltd**  
**Aegon Life Insurance**  
**Ai Calls India Pvt Ltd.**  
**Airasia India**  
**Annova Solutions Pvt Ltd**  
**Apollo Hospitals**  
**Au Small Finance Bank**  
**Avaya**  
**Axa XI**  
**Axis Bank Limited**  
**Bajaj Allianz Life Insurance Co. Ltd.**  
**Bestseller India**  
**Bharti Airtel**  
**Blue Dart Express**  
**Bob Financial Solutions Ltd,**  
**Bsh Household Appliances Manufacturing Pvt. Ltd.**  
**Camomile Healthcare**  
**Cashkaro.com**  
**Celewish Media Private Limited**  
**Cholamandalam Ms General Insurance**  
**Christ University**  
**Cipla**  
**Ck Birla Hospitals**  
**Clartouch**  
**Coffee Day Global Ltd**  
**Cogcons It India Private Limited Conduent**  
**Concentrix Behavioral Signals**  
**Dbc Bank India Limited**  
**Dcb Bank Ltd.**  
**Deepgram**  
**Dell Technologies**  
**Dhani Healthcare Limited**  
**Dr Lal Pathlabs**  
**Dr Reddy's Laboratories Karnataka Bank**  
**Traveloka**  
**Edas**  
**Elsa Corporation Novozymes**

**Eos**  
**Epicenter Technologies Pvt. Ltd. Udaan**  
**Epicode Private Limited**  
**Exide Life Insurance**  
**Exotel+ameyo+cogno Ai**  
**Federal Bank**  
**Fidelity National Financial India Hero Electric Pvt Ltd**  
**Firstsource Embassy Group**  
**Firstsource Limited**  
**Flipkart**  
**Forest Essentials**  
**Fusion Group**  
**Gartner India Pvt Ltd**  
**Ge Healthcare**  
**Global Telehealth Exchange**  
**Gnani.ai**  
**Grextor Living**  
**H+k Strategies**  
**Hdfc Ergo General Insurance**  
**Hdfc Life**  
**Headway Bpo Solutions Pvt Ltd**  
**Healthcare Global Enterprises Ltd**  
**Hector Beverages**  
**Hexaware It Services Ola**  
**Hgs**  
**Hgs Healthcare**  
**Hill & Knowlton Strategies**  
**Homelane**  
**Hsbc Bank**  
**Hyatt Centric Mg Road Bangalore**  
**Finacplus**  
**Iccs**  
**Idbi Bank**  
**Idea**  
**Idfc First Bank**  
**Imerit**  
**Indigo**  
**Indika Ai**  
**Indusind Bank**  
**Insight Customer Call Solutions Limited**  
**Intellify**  
**Ison Xperiences**  
**Juniper Networks**  
**Jupiter Money**

# Attending Companies

Kalaari Capital  
KangarooCare  
Khabri Audio Private Limited  
Kilofarms  
Kites Senior Care Hdfc Bank  
Kotak Mahindra Bank  
Landmark Group  
Lido Learning  
Linde Engineering India  
Mahindra Holidays And Resorts Ltd  
Mahindra Holidays Innovative Foods Ltd  
Mahindra Logistics Limited  
Manipal Health Enterprises Pvt Ltd  
Matrimony.com  
Max Healthcare  
Max Hypermarkets Pvt Ltd  
Max Life Insurance  
Medapp  
Medi Assist  
Mercedes-benz Research And Development India Pvt Ltd  
Mervice Infotech Solution Pvt Ltd  
Metro Brands Limited  
Mhril  
Ministry Of It & C; National Informatics Centre  
Mobikwik  
Mphasis  
Mufg Enterprise Solutions India Pvt Ltd  
Myntra  
Myudaan  
Narayana Health  
Neo Design Labs Inc.  
Nimbus Bpo  
Ninjacart  
Nurture Agtech Pvt Ltd  
Olx Autos, Olx Group Stockholding Corporation Of India  
Omni Hospital  
Phonepe  
Platinumone Business Services Limited  
Policybazaar.com  
Practo Pvr Ltd  
Pwc India  
Quampetence Business Solutions Private Limited  
Rakuten India Pvt Ltd  
Rapido  
Ras Beauty Private Limited  
Regalix Inc.  
Rentomojo  
Revitality Wellness Centre Private Limited  
Royal Enfield  
S.M.Kannappa Automobile Pt.ltd  
Saarthi.ai  
Shyam Spectra Pvt. Ltd  
Siemens Healthineers Pvt Ltd  
Skit.ai  
Snapdeal  
Societe Generale Global Solution Center  
Softre  
Sony Pictures  
Startek  
Subex  
Svp Global Textiles Ltd  
Tata Aig  
Tata Cliq  
Tech Mahindra  
Teleaccess E-servicespvt Ltd  
Teleperformance  
Tesco  
The Ethics Company Swiggy  
The Ministry Of Caring, Inc.  
The-connections Ites Business Services Private Limited  
Times Internet  
Toyota Financial Services India Limited  
Trackdefect Technologies Private Limited  
Trell Experiences Pvt Ltd  
Ttk Prestige Limited Telstra  
Tyson Foods  
Uber  
Uniphore  
Varthana Finance

# Attending Companies

VcosmosVelan Speciality Hospitals  
Pvt Ltd  
Verizon  
Verloop.io  
Vicc Health Care Ltd  
Vodafone  
Volvo Group India Pvt. Ltd.  
Wells Fargo  
Wellsfargo  
What3words  
Wipro Ltd.  
Wns  
Wns Global  
Yellow.ai  
Ylg



# Photo Gallery



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# Testimonial



**Urvashi Singh**

(Director of Sales - India | Verloop.io)

“

”

“The past 2 days has been very interactive & very insightful to say the least”



**Gautam Ramdas**

(Business Head- India & Middle East, gnani.io)

“

”

“The event was so well-organised. Additionally, I had interesting conversations with lots of people, most of which will definitely materialise. I am sure we will get back to you again & do a few more events.”



**Abhimanyu Singh**

(Director of Product- Voice, yellow.io)

“

”

“The whole summit was so well-structured that there were dedicated panel discussions around different verticals. It was so insightful that I have a list of topics I will go back & look into”

# Testimonial



**Nitin Somalaraju**

Conversational AI Product Manager, Tech Mahindra

“It has been a great experience. This is not the first time I am being a part of the SpeechTech Summit Series & the reason I believe I keep coming back is because this is such an amazing platform to bridge the gap between the solution providers & buyers”



**Nitin J. Varkey**

VP-Strategic Project Management, Organization Excellence & Innovations at Blue Dart

Excellent organisation & I must commend everyone for the immense energy that has been brought throughout these 2 days. This summit has been full of great insights & exploratory ideas!



**Jayaprakash Vattikundala**

Team Manager- Analytics at Royal Enfield

“I absolutely loved some of the products that were showcased here today & will definitely be taking the discussion further with the concerned team. This summit was really enriching in terms of both business & knowledge.”

# Testimonial



“

**Zolzaya Chultembat**

Partnerships Lead at what3words

”

It has been an absolute pleasure to be here tonight. We are very pleased to be a part of the conversations going on, given how interesting each one of them are.”



“

**Gokul Gopalakrishnan**

Senior Vice President- APAC & Middle East at Uniphore

”

“Very exciting. Great event. Spectacular presentation by team TFE. Excited to be a part of this & even looking forward to attending many more such events.”



“

**Sanjay Pai**

Sanjay Pai, Regional Sales Director at Avaya:

”

“This summit is very interesting in terms of networking. Lots of good customers & prospects. So, for us, we were here to increase our brand awareness & we have been successfully able to do so.”

# Sponsors & Partners

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## About The Future Event:

The Future Event Media and Productions is a leader in event productions, product launches, exchange programs and bespoke private events.

With decades of experiences in client acquisition we work hand in hand with our partners to deliver some of the most influential and impactful conferences and exhibitions around the globe. We specialize in B2B Introductions between solution providers and seekers. The Future event aims bridge the gap in the MICE and events Industry by bringing forward the latest the market has to offer. Join us today to connect with your target audience, explore the latest markets trends and network with quality.

For more information, please visit: <https://thefuture-event.com>

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**Thank You!**



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